

Digital Transformation for a Small Legal Practice

Client / Business Type:

Small Law Firm (5+ staff) managing 100+ clients

Problem:

The firm was managing all client records, case progress, and deadlines via Excel sheets, email threads, and manual notes. As their workload grew, they faced:

- Missed court dates and follow-ups
- Confusion over case responsibilities
- No centralized system for tracking progress

Solution Built:

Developed a **custom legal practice dashboard** with:

- Centralized client and case database
- Case progress tracker (stages, documents, deadlines)
- Role-based login for lawyers and assistants
- Notification system for upcoming deadlines

Tech Stack:

React.js, Firebase Auth, Firestore, Bootstrap

Outcome / Value Delivered:

- Reduced internal confusion and manual updates
- Central source of truth for client and case details
- Saved approx. **10+ hours/week** in admin coordination
- Made onboarding of new staff easier with structured workflows